Motor Vehicle Update Error Report

Vehicle Titles and Registration Division

Texas Department *of* Motor Vehicles

HELPING TEXANS GO. HELPING TEXAS GROW.

Overview

- ✓ Importance of the Report

- ✓ Key Sections

- ✓ Most Common Errors

- ✓ Correcting the Errors
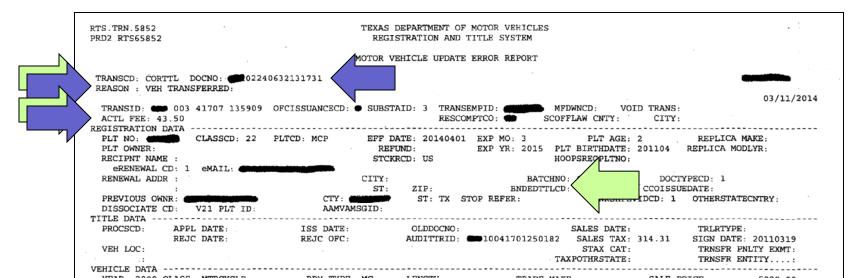
- ✓ Avoiding Errors

Importance of the Report

✓ Why is the report generated?

Translating the Report

✓ Key Sections
1) TRANSCD
2) DOCNO
3) REASON
4) TRANSID
5) INDICATORS
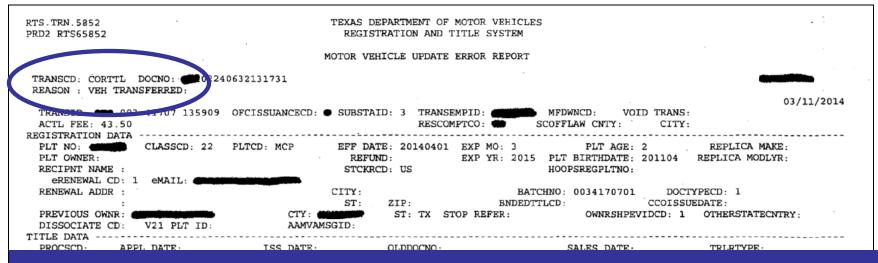
Most Common Title Errors

✓Vehicle Transferred

✓Old Title-Has a Title In Process

✓Transaction Title Document Number Not Found

Title Error
Vehicle Transferred

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RTS.TRN.5852                        TEXAS DEPARTMENT OF MOTOR VEHICLES
PRD2 RTS65852                        REGISTRATION AND TITLE SYSTEM

                                   MOTOR VEHICLE UPDATE ERROR REPORT

   TRANSCD:  CORTTL   DOCNO: ████02240632131731
   REASON : VEH TRANSFERRED:
                                                                             03/11/2014
   TRANS ███ 003 ██707 135909  OFCISSUANCECD: ● SUBSTAID: 3  TRANSEMPID: ██████  MFDWNCD:    VOID TRANS:
   ACTL FEE: 43.50                            RESCOMPTCO: ██      SCOFFLAW CNTY:     CITY:
REGISTRATION DATA ----------------------------------------------------------------------------------
   PLT NO: ████████   CLASSCD: 22   PLTCD: MCP      EFF DATE: 20140401  EXP MO: 3      PLT AGE: 2      REPLICA MAKE:
   PLT OWNER:                           REFUND:      EXP YR: 2015  PLT BIRTHDATE: 201104  REPLICA MODLYR:
   RECIPNT NAME :                       STCKRCD: US               HOOPSREGPLTNO:
     eRENEWAL CD: 1   eMAIL: ████████████
   RENEWAL ADDR :                  CITY:                BATCHNO: 0034170701    DOCTYPECD: 1
           :                       ST:    ZIP:         BNDEDTTLCD:             CCOISSUEDATE:
   PREVIOUS OWNR: ██████████  CTY: ████████  ST: TX  STOP REFER:      OWNRSHPEVIDCD: 1   OTHERSTATECNTRY:
   DISSOCIATE CD:   V21 PLT ID:      AAMVAMSGID:
TITLE DATA --------------------------------------------------------------------------------------
   PROCSCD:    APPL DATE:       ISS DATE:        OLDDOCNO:           SALES DATE:        TRLRTYPE:
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- Owner on record filed a transfer notification and vehicle must be transferred before the record may be modified
- Cannot register or process a corrected title on this record

Title Error
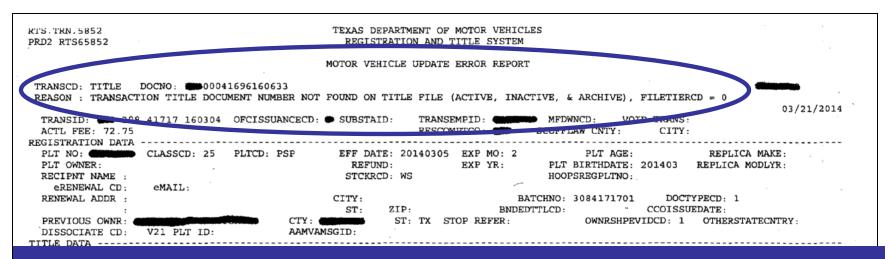# Old Title-Has a Title In Process

RTS.TRN.5852
PRD2 RTS65852

TEXAS DEPARTMENT OF MOTOR VEHICLES
REGISTRATION AND TITLE SYSTEM

MOTOR VEHICLE UPDATE ERROR REPORT

TRANSCD: TITLE   DOCNO: ██70540671120733
REASON : OLD TITLE (DOCNO ██70540671120733) HAS A TITLE IN PROCESS CODE - TITLE TRANSFER NOT POSSIBLE.

03/13/2014

TRANSID: ██ 675 █████ ██████ OFCISSUANCECD: ● SUBSTAID: 22 TRANSEMPID: ████████ MFDWNCD: VOID TRANS:
ACTL FEE: 64.25   RESCOMPTCO: ●   SCOFFLAW CNTY: CITY:
REGISTRATION DATA --
PLT NO: ████████ CLASSCD: 25   PLTCD: PSP   EFF DATE: 20140313 EXP MO: 2   PLT AGE: 2   REPLICA MAKE:
PLT OWNER: REFUND: EXP YR: 2012 PLT BIRTHDATE: 201105 REPLICA MODLYR:
RECIPNT NAME :   STCKRCD: WS   HOOPSREGPLTNO:
  eRENEWAL CD: eMAIL:
RENEWAL ADDR :   CITY: BATCHNO: 6754170901   DOCTYPECD: 1
         :   ST: ZIP: BNDEDTTLCD: B   CCOISSUEDATE:
PREVIOUS OWNR: BONDED TITLE   CTY: ███████ ST: TX STOP REFER: OWNRSHPEVIDCD: 14 OTHERSTATECNTRY:
DISSOCIATE CD: V21 PLT ID: AAMVAMSGID:
TITLE DATA ---
PROCSCD: R   APPL DATE: ISS DATE: OLDDOCNO: ██28039333145613   SALES DATE: 20140218   TRLRTYPE:

- Title in process at the time someone attempted to transfer the previous title
- Still within 48 hour time frame before new record is updated in RTS

ADDRESS:
      :
  CITY:
  STATE: ZIP: CO:

Title Error
Trans Title Doc # Not Found on File

- E-title to remove lien was processed same day or day after county transaction
- County used old document # prior to release of lien under E-title

Title Error
How to Correct

➢ Pull the transaction

➢ Verify the transaction is correct & complete

➢ Reprocess, if applicable

➢ If county has already sent transaction to be imaged, VDM will verify it once imaged & input or reject the transaction
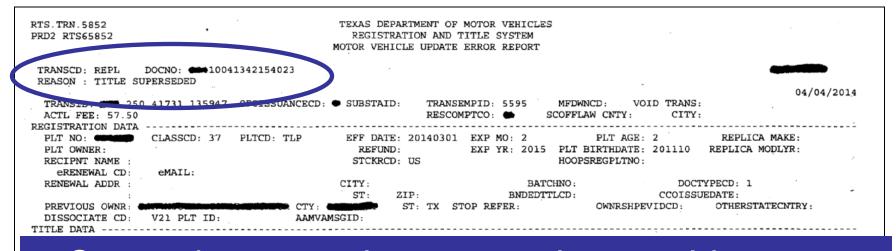
Most Common Registration Errors

✓Title Superseded

✓Title Rejected
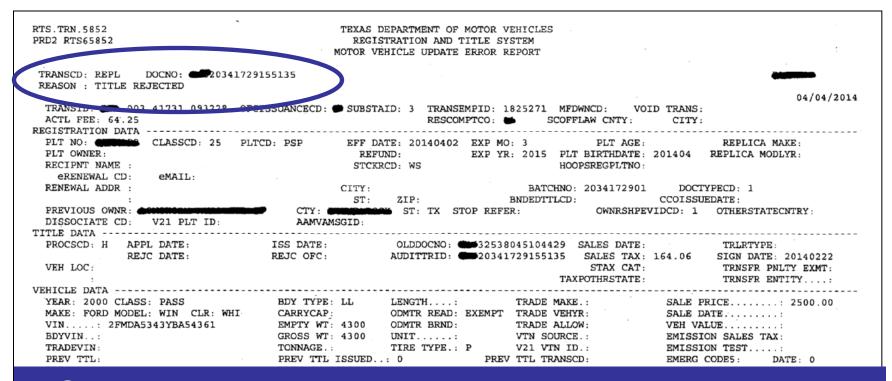
✓Transaction Plate# Does Not Match Title Plate Slot 1

Registration Error
Title Superseded


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RTS.TRN.5852                 TEXAS DEPARTMENT OF MOTOR VEHICLES
PRD2 RTS65852                  REGISTRATION AND TITLE SYSTEM
                              MOTOR VEHICLE UPDATE ERROR REPORT

  TRANSCD: REPL    DOCNO: ████10041342154023
  REASON : TITLE SUPERSEDED
                                                                    04/04/2014
  TRANS...      250 41731 135947   ...ISSUANCECD: ● SUBSTAID:    TRANSEMPID: 5595    MFDWNCD:    VOID TRANS:
  ACTL FEE: 57.50                                 RESCOMPTCO: ●   SCOFFLAW CNTY:    CITY:
REGISTRATION DATA ----------------------------------------------------------------------------------------
  PLT NO: █████    CLASSCD: 37   PLTCD: TLP    EFF DATE: 20140301  EXP MO: 2         PLT AGE: 2       REPLICA MAKE:
  PLT OWNER:                      REFUND:                EXP YR: 2015  PLT BIRTHDATE: 201110  REPLICA MODLYR:
  RECIPNT NAME :                  STCKRCD: US                        HOOPSREGPLTNO:
   eRENEWAL CD:    eMAIL:
  RENEWAL ADDR :                  CITY:                   BATCHNO:            DOCTYPECD: 1
             :                    ST:     ZIP:            BNDEDTTLCD:         CCOISSUEDATE:
  PREVIOUS OWNR: ████████████   CTY: █████   ST: TX  STOP REFER:      OWNRSHPEVIDCD:    OTHERSTATECNTRY:
  DISSOCIATE CD:   V21 PLT ID:      AAMVAMSGID:
TITLE DATA ----------------------------------------------------------------------------------------
```

- County is processing transaction on older record—should be updating Awaiting Release record
- Second transaction processed within 48 hour time period on same vehicle and more transactions/same vehicle was not used

Registration Error
Title Rejected

- County processed a replacement on vehicle when title transaction was rejected
- RTS did not update the replacement info

Registration Error
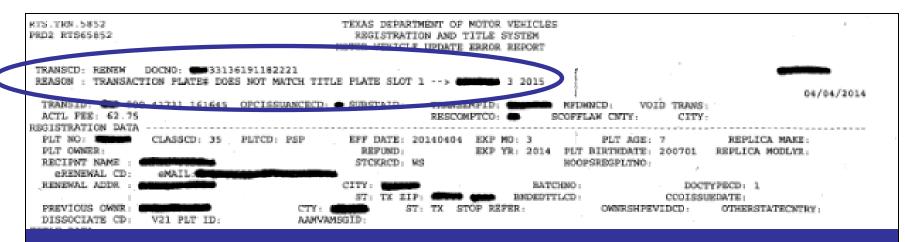# Trans Plate# Does Not Match Title Plate Slot 1

- Plate replacement was not done at same time as renewal and previous plate number was used.

Registration Error
How to Correct

➢ Pull transaction from title package, if applicable

➢ Verify record in system was updated with correct information—plate/expiration

➢ If not correct, fax copy of RTS receipt along with error report to VDM and they will update record

How to Avoid Errors

✓ **Verify,** *Verify,* <u>Verify!!</u>

Questions ???